

CALHOUN COUNTY BOARD OF COUNTY COMMISSIONERS  
WORKSHOP  
February 19, 2013

PRESENT:

THOMAS FLOWERS, CHAIRMAN  
LEE LEE BROWN, VICE-CHAIRMAN  
TRUMAN GRANT  
DARRELL MCDOUGALD  
LEE SHELTON

MANUEL HIRES, DEPUTY  
MATT FUQUA, ATTORNEY  
CARLA A. HAND, CLERK  
NONA BORELLI, DEPUTY CLERK

The workshop was called to order by Chairman Flowers at 5:00 p.m. CT. Commissioner Flowers stated the purpose of the workshop was to discuss the Garbage Contract.

Commissioner McDougald briefly spoke on the contract with Waste Pro for garbage collection services and introduced Mr. Chester Davis, Area Manager for Waste Pro.

Chester Davis, Area Manager with Waste Pro, provided a handout to the Commissioners, summarizing Waste Pro's objective and commitment to Calhoun County as the garbage collection service provider. Mr. Davis mentioned there is an issue when customers leave an excessive amount of garbage in addition to the 96 gallon cart provided to each house. Waste Pro normally picks up the 96 gallon cart and three (3) additional bags of garbage which meets the needs of 95% of the customers. Mr. Davis also explained the difference between garbage (household trash) and non-garbage items that can't be picked up.

Commissioner McDougald suggested Waste Pro insert flyers in with the customer billings providing customers with information detailing what will be picked up, such as number of excess bags and type of garbage items allowed.

Mr. Davis stated it is not always possible or easy to make contact with the customer. Waste Pro tries to resolve complaints prior to Commissioner involvement in matters with the customer. There was discussion between Commissioner McDougald and Mr. Davis on who should be the contact person for resolving conflicts. There was general consensus the customer should call the 800# first and if the issue is not resolved the customer should contact their Commissioner.

Phillip Hill was asked to speak. On one occasion Mr. Hill left five (5) bags beside his can but not all were picked up. He stated he does not generally have more than will fit in the cart but does on occasion and would be glad to be billed extra on those times. Mr. Davis, Waste Pro Area Manager, stated it is too complicated to implement this procedure. Mr. Gene Bailey asked if a customer can pay for multiple carts and the answer from Waste Pro is yes.

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Mr. Vic Williams, Market Area Landfill Manager – Waste Pro, gave some statistics about the number of customers, approximately 2300 with 300 of those constantly on stop/hold status. Mr. Williams stated the stop/hold customers cost Waste Pro money. Mr. Williams also stated the industry average is 210 lbs. of garbage per month per customer but Calhoun County is more than double the industry average. Mr. Williams also said when Emerald Waste Services originally bid for the services they anticipated 3500 customers in Calhoun County. Chairman Flowers responded that the Performance Bond was based on 2000 customers and the contract was not based on weight. Chairman Flowers also stated he is trying to relate the contract numbers to the numbers Mr. Williams used.

Mr. Williams stated he would like for the County to collect for garbage services.

Commissioner McDougald stated Waste Pro is a good company to work with; providing Calhoun County with good service. He also stated it is our responsibility to help Waste Pro get customer numbers up.

Mr. Davis stated if the regular pickup day falls on a holiday Waste Pro picks up the next day.

Commissioner McDougald again stated Waste Pro could solve some of their problems by placing an info flyer in the customer billing. He also stated Waste Pro should provide the County with a good list of persons that should have garbage service but do not and the County would write them a letter informing them of mandatory garbage services. He also stated the County should place advertisements in the newspaper regarding mandatory garbage services.

Mr. Williams stated sometimes they have problems retrieving carts for stop/hold status customers.

Mr. Joe Wood, Public Works Director, asked if Waste Pro could provide other collection services for bedding, televisions, and appliances for an additional cost per month. Mr. Williams indicated this is not a simple matter. This was further discussed and Mr. Wood asked if it was possible to provide collection of these items at the recycling center once per quarter. The general consensus being this is a possibility.

The annual household amnesty day is scheduled for April 27, 2013.

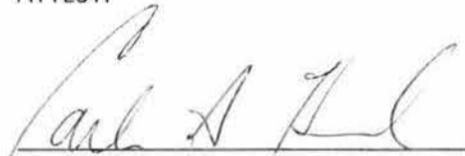
Mr. Chester mentioned getting a letter out to the Commissioners with suggestions to help alleviate the problems with garbage collections.

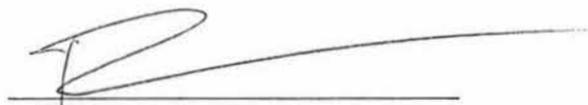
Commissioner McDougald again mentioned the need for Waste Pro to provide the County with a legitimate list of households without garbage services.

Mr. Wood also asked if there were different sized containers and the answer was no.

There being no further business, the Workshop was adjourned at 5:55 p.m. C.T.

ATTEST:

  
CARLA A. HAND, CLERK

  
THOMAS FLOWERS, CHAIRMAN

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